

National and local policy and performance drivers for change

### National statutory and legislative frameworks...

**National shared commitment to integrated care and support**

- Integrated care and support to be the 'norm' by 2018
- Adoption of National Voices' definition and narrative on integration
- Appoint 10 'pioneer' localities to test new models of integration; expectation that further pioneer waves will follow
- Develop, with pioneer localities, a new way of measuring people's experience of integrated care and support

**Care Bill**

- Redraws entitlement to assessment for users and carers based on need
- Duty to prevent, reduce or delay need for support
- Duty to provide preventative advice and guidance, including to those not eligible for support, and to consider what support would delay need for support
- Duty to provide all adults with eligible needs with a personal budget
- Stronger entitlements for carers, and scope for adults' assessment frameworks to be applied to under 18s
- Duty to ensure sufficiency of provision
- Places safeguarding adults boards on statutory footing

**Funding changes**

- NHS budget settlement includes increased pooled health and social care fund of £3.8bn nationally
- Under the NHS directions on payments to local authorities, funding is transferred to support adult social care and reduce demand for acute provision; locally this amounts to £5.6m

### Locally agreed visions and strategies...

**Council Plan commitment:**

- Support vulnerable people to live independent, safe and healthy lives by giving them more choice and control over their care

**Adult social care priorities:**

- Maximise people's choice and control through provision of personal budgets
- Provide effective support for people to live in their own home and shift balance of care from residential care
- Expand reablement services
- Transform day services
- Deliver charter of rights for all users
- Improve the experience of all carers in the support they receive from the local authority

**CCG priority areas** include:

- Better outcomes for people with long term conditions
- Outpatient services that enhance patient experience
- Develop well-integrated, high-quality urgent care
- Support more people to stay healthy and prevent ill health
- Improve outcomes for people with mental health needs

**SLIC vision:**

- The people of Lambeth and Southwark will be healthier and remain more independent, and have a better, more coordinated experience of care, and we will increase the value of our spend on health and social care

### Key local performance areas of concern...

- Social care-related quality of life, and carer-reported quality of life
- Emergency re-admission rates within 30 days
- Patient experience of GP, GP out of hours or dental services
- Overall satisfaction of service users with their care and support, and proportion of people feeling supported to manage their condition
- High rates of admission to residential or nursing care homes
- Proportion of service users feeling safe
- Proportion of adults with learning disabilities or mental health concerns who live in their own home or with their family
- High incidence and mortality for key cancers, and low cancer screening coverage
- High mortality from key diseases and low prevalence of key causes of early mortality
- Variability of primary care outcomes and quality of care

**Frail elderly and adults with multiple and complex long term conditions**

### National statutory and legislative frameworks...

**Child wellbeing**

- Children Act 2004 requires a local authority and its children's partners to cooperate to improve wellbeing of children in area
- Child Poverty Act 2010 duty on a local authority and partners to work together to minimise socio-economic disadvantage for children in their area

**Ofsted inspection frameworks**

- Draft framework for children's services focuses on offer of 'early help' when concerns are first identified and resulting in improved outcomes
- Children's centre inspection framework also has strong focus on provision of effective early help
- Expectation that school pupil premium is used to overcome barriers to learning

**Working Together statutory guidance**

- Replaces initial and core social care assessments with a locally designed single assessment
- Requires early help services to be targeted on need and result in improved outcomes
- Focus on early help assessments being coordinated and not delivered piecemeal
- Like Children and Families Bill, emphasis on child being at centre of assessment

### Key local performance areas of concern...

**Families and early years**

- Children's social care referral, re-referral and adoption rates
- Although improving, high rates of teenage conceptions, young offenders, domestic abuse, and school exclusions
- Low take-up of low-income two-year-old, three-and four year-old education entitlements, and health visitor check-up
- Low take-up of key child immunisations
- Poor rates for low birth weight, infant mortality and maternal mental health
- High rates of child poverty

### Locally agreed visions and strategies...

**Children and Young People's Plan – Best Start transformation commitment**

- Children and families access local, good-quality childhood provision that meets their needs
- Timely and effective early help prevents need escalating
- Flexible, holistic early help reduces the risk experienced by vulnerable or troubled children and families

### National statutory and legislative frameworks...

**Children and Families Bill**

- Local authorities and CCGs must jointly plan and commission provision in education, health and care plans
- SEN statement and learning difficulty assessment replaced with a single assessment and plan up to age 25
- All families with an integrated plan have right to request personal budget
- Involvement of users and parents required in local offer, assessments and plans, and personal budgets
- All areas to publish a local offer
- Extension of right to tribunal rights up to 25 years old in relation to education

**Nationally agreed Winterbourne Concordat**

- Review care for people with challenging behaviours in inpatient assessment and treatment homes, with view to moving to more community based provision if appropriate by June 2014
- From April 2013, joint commissioning plans for health, housing and care support services for children, young people and adults with challenging behaviour, with a presumption towards use of pooled budgets
- Ensure sufficiency of 'right' services for all children, young people and adults with learning disabilities or autism who have mental health conditions or challenging behaviour
- Ensure assessment and care planning is person-centred, with full child, young person, family or adult participation
- Plan transition to adult services better and earlier

### Locally agreed visions and strategies...

**Children and Young People's Plan – Choice and Control transformation commitment**

- Children with complex needs have a quality, integrated education, health and care plan
- Families take control and make real choices about their support
- Young people and families have increased independence and resilience

**Council Plan commitment:**

- Increase the proportion of people with learning disabilities who are supported to live at home, measured by percentage in settled accommodation

### Key local performance areas of concern...

- Proportion of people who use services who feel they have control over their daily life
- Proportion of adults with learning disabilities in paid employment
- Overall satisfaction of people who use services with their care and support